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I hereby certify this paper is being facsimile transmitted to the Commissioner for Patents on the date noted below.

Sharon Portnoy

Dated: August 26, 2005

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Attorney Docket No. 01702/LH

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): T. UENO

Serial No.

: 10/002,743

Filed

: November 2, 2001

For

: TECHNICAL SUPPORT SYSTEM

Art Unit

: 3623

Customer No.: 01933

STATUS INQUIRY

Commissioner for Patents Alexandria, VA 22313-1450

SIR:

It is respectfully requested that the Patent Office advise the undersigned concerning the status of the above-identified application.

Respectfully submitted

Leonard Holtz Esq. Reg. No. 22,974

August 26, 2005

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